



Emotions Analytics to Transform Human-Machine

Interaction

By

Yuval Mor.

Our devices are quite smart. They know what we type and touch, what we say and where we are; they even know how we look like, but they are quite clueless when it comes to how we feel and what we mean. This still-absent bond between humans and machines is also the chief theme of the Gartner's 2013 Hype Cycle for Emerging Technologies, suggesting "machines are becoming better at understanding humans and the environment -- for example, recognizing the emotion in a person's voice. "We all agree that human emotions are complicated, and arguably, the human voice might be the most personal and revealing "emotional designator." But currently, this is still the next big revolution waiting to happen -- the most important, non-existing interface out there. Or is it?

We all know that words alone don't always tell the whole story. No doubt to truly understand we need to reach beyond the verbal. In many cases, it's not what we say, but how we say it. We

know this intuitively, and studies in neuropsychology in the last 50 years have demonstrated that body language and vocal intonation have a bigger impact than your actual choice of words.

When you first meet someone, in less than 10 seconds after he or she starts talking, you've already formed an opinion about this person. As reported by Carol Kinsey Goman at Forbes, researchers from NYU found that it takes just 7 seconds to make a first impression. Experience the versatile Bryan Cranston as Walter White in AMC drama Breaking Bad -- his voice alternates between the feeble, stomped-upon character of Walter White and a Meth kingpin persona known as "Heisenberg" -- you instinctively know who to stay clear off.....for further reading consult this website

http://www.huffingtonpost.com/yuval-mor/emotions-analytics-to-tra_b_4240454.html