

SPRING SEMESTER 2009
HR Development (HRM627)
Quiz # 1

TOTAL MARKS =10

INSTRUCTIONS

Instructions:

Please read the following instructions carefully before attempting the quiz.

- This quiz consists of 10 multiple choice question (MCQs) carrying 1 mark each.
- **Due date** for quiz submission is **April 08, 2009.**
- Read the question statement carefully and select one most appropriate answer for each MCQ. Selection of double options will be marked ZERO.
- All instructions will be considered while marking. So, be careful while attempting the quiz.
- **You must attempt the quiz in the following tabular format\shape:**

Q No.	Selected option
1	a
2	b
3	c

- Make sure that you upload the solution in **WORD Format only and according to above mentioned “Tabular Format”**; otherwise the quiz will be marked as zero ‘0’.
- Make sure that you upload your solution file on VULMS before the due date/time. No solution will be accepted through e-mail after the due date.
- If you have any problem with your VULMS or uploading, then you can send your quiz through e-mail within the time limit at hrm627@vu.edu.pk
- Cheating or copying of solution is strictly prohibited; no credit will be given to copied solution.
- No quiz will be accepted through your personal e-mail accounts (e.g. Yahoo, hotmail, gmail)
- Once you uploaded the quiz on VULMS, it will not be replaced in any case **after due date.**

MCQS

1. When you behave and respond with evaluative responses that are critical, judgmental, opinionated, demanding and disapproving, you are in which ego state?
 - a. Sympathetic Parent
 - b. Critical parent
 - c. Natural Child
 - d. Critical child
2. When the _____ is in control, people behave in a thinking, rational, calculating, factual, unemotional manner.
 - a. Adult Ego State
 - b. Parent ego state
 - c. Child ego state
 - d. None of the given options
3. The verbal cue for child ego state includes all except:
 - a. "I wish"
 - b. "How much"
 - c. "I want"
 - d. "I don't know"
4. Which transaction can be helpful when the negative parent or child ego response is crossed with an adult response?
 - a. Complementary transaction
 - b. Crossed transactions
 - c. Ulterior transactions
 - d. None of the given options
5. The term democracy originated from Greek word "*demokratia*" where "*demo*" means:
 - a. People
 - b. Process
 - c. Power
 - d. Policy
6. "That really brightens my day" belongs to:
 - a. Auditory Sub-modalities
 - b. Kinesthetic Sub-modalities
 - c. Visual Sub-modalities
 - d. Gustatory Sub-modalities
7. Which of the following dimensions of trust deals with willingness to protect a person, physically and emotionally?
 - a. Openness
 - b. Competence
 - c. Consistency
 - d. Loyalty
8. _____ means that members of an organization participate in the processes of organizing and governance.

- a. Organization productivity
 - b. Employee morale
 - c. Economic democracy
 - d. Organizational democracy
9. Gestures, facial expression, and body movements are all part of _____.
- a. Facilitation
 - b. Intonation
 - c. Nonverbal communication
 - d. Posturing
10. The transfer and understanding of meaning is _____.
- a. Communication
 - b. Nonverbal communication
 - c. Organizational communication
 - d. Interpersonal communication